

## 5 Configuring Browsers

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### To configure Microsoft Internet Explorer

For optimal performance, configure your Web browser's temporary internet files settings according to these instructions.

1. On the **Tools** menu, click **Internet Options**.
2. On the **General** tab, under **Browsing History** click **Settings**.
3. Set **Check for newer versions of stored pages** to **Every time I visit the webpage**.
4. Click **OK**.
5. Click **OK**.

### To configure Mozilla Firefox

For optimal performance, configure your Web browser's cache or temporary internet file settings according to these instructions.

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 If you want to use the Drill Anywhere feature in Unica NetInsight, make sure the advanced JavaScript option **Disable or replace context menus** is not selected in Firefox.

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1. On the **Tools** menu, click **Options**.
2. Click the **Privacy** icon.

3. Click the **Cache** tab.
4. Set the **Use up to:** option to 0.

## To set MIME types for Internet Explorer

You change the MIME settings for Internet Explorer to allow users to export report data as a `.csv` or `.rtf` file. You need to make the change for `CSV`, `DOC`, `RTF`, and `XLS` file types.

You must change the MIME settings on the Unica NetInsight Web server in addition to changing MIME settings for Internet Explorer.

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 You must have administrative rights to complete this task.

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1. Open the Control Panel.
2. Select **Folder Options**.
3. Click the **File Types** tab.
4. In the **Registered file types** box, find and select **CSV**.
5. Click **Advanced**.

If you do not see the **Advanced** button, you probably do not have administrative rights. Contact your system administrator.

6. Check **Confirm open after download**.
7. Click **OK**.
8. Repeat step 4 though step 7 for the `DOC`, `RTF`, and `XLS` file types.
9. Click **Close**.

Users should now see the **Save As** dialog box when exporting report data.

## To print chart legends in color through Internet Explorer

The legends in Unica NetInsight summary graphs are table cells with background colors set. By default, Internet Explorer does not print background colors. To print the legends in color, you must turn on background printing in Internet Explorer.

1. Open Internet Explorer.
2. From the **Tools** menu, select **Internet Options**.
3. Click the **Advanced** tab.
4. In the list of options, check **Print background colors and images**.
5. Click **OK**.

To print chart legends in color through Internet Explorer

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You should now be able to print pages as they appear in the browser, including the background color.